

# HELPFUL IS HERE



ventra™

Ventra™ is here, Chicagoland! The CTA and Pace will be helping riders through the process of transferring balances from old fare cards to Ventra Cards in 2013. The balance transfer events will be held at various locations across Chicago. Ventra representatives will be on-site to help with balance transfers and registration, as well as to provide general assistance and education.

## Rules

- Fare cards eligible for balance transfers include: CTA and Pace stored value magnetic stripe full fare and reduced fare cards and Chicago Cards.
- Period passes, reduced fare passes, passes sold in bulk or any expired fare cards cannot be transferred.
- Value from up to five (5) eligible magnetic stripe and Chicago Cards can be transferred. The combined value of these cards must total \$5.00 or more.
- Customers must bring in a completed Ventra Transit Account registration form. The form can be downloaded from [ventrachicago.com](http://ventrachicago.com) or picked up at the Ventra Customer Service Center (165 N. Jefferson St., Chicago) or on site at a Ventra balance transfer event.

# December 2013

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
8	<p><b>9</b></p> <p><a href="#">CTA Headquarters</a> 567 W. Lake St., Chicago, IL 60661 <b>Time:</b> 5 p.m. – 8 p.m.</p>	<p><b>10</b></p> <p><a href="#">CTA Headquarters</a> 567 W. Lake St., Chicago, IL 60661 <b>Time:</b> 11 a.m. – 7 p.m.</p>	11	<p><b>12</b></p> <p><a href="#">CTA Headquarters</a> 567 W. Lake St., Chicago, IL 60661 <b>Time:</b> 5 p.m. – 8 p.m.</p>	<p><b>13</b></p> <p><a href="#">CTA Headquarters</a> 567 W. Lake St., Chicago, IL 60661 <b>Time:</b> 11 a.m. – 4 p.m.</p>	14
15	<p><b>16</b></p> <p><a href="#">RTA Outreach Event</a> Carter G. Woodson Library - The Auditorium 9525 S. Halsted St., Chicago, IL 60628 <b>Time:</b> 10 a.m. – 12 p.m.</p> <p><a href="#">RTA Outreach Event</a> Harry S. Truman College - Novar Hall, Rm. 3426, 3rd Floor 1145 W. Wilson Ave., Chicago, IL 60640 <b>Time:</b> 2 p.m. – 4 p.m.</p>	<p><b>17</b></p> <p><a href="#">RTA Outreach Event</a> Forest Park Library - Austin Room 7555 Jackson Blvd., Chicago, IL 60130 <b>Time:</b> 11 a.m. – 1 p.m.</p>	<p><b>18</b></p> <p><a href="#">RTA Outreach Event</a> Mayor's Office for People with Disabilities - Rooms 1 &amp; 2 2102 W. Ogden Ave., Chicago, IL 60612 <b>Time:</b> 12 p.m. – 2 p.m.</p>	<p><b>19</b></p> <p><a href="#">RTA Outreach Event</a> RTA - Board Room, 16th Floor 175 W. Jackson Blvd., Chicago, IL 60604 <b>Time:</b> 4 p.m. – 6 p.m.</p>	<p><b>20</b></p> <p><a href="#">RTA Outreach Event</a> Southwest Region Center - Rooms 2, 3 &amp; 4 6117 S. Kedzie Ave., Chicago, IL 60629 <b>Time:</b> 11 a.m. – 1 p.m.</p>	21
22	23	24	25	26	27	28
29	30	31				