## **Ventra**

## WELCOME TO THE VENTRA® PACE COLLEGE PROGRAM Pace Colleges and Universities Administrators

Pace has transitioned to Ventra, the easy way to pay your fare for trains and buses on Pace and CTA. Many colleges in northeastern Illinois are directly served by Pace bus routes. Per Pace fare policy, enrolled college and university students are eligible to ride at a discount by purchasing the Pace Campus Connection pass, which offers unlimited rides for an entire semester. All you need is one of the below. Note, college students are not eligible for a discount if they pay per ride or buy 7-day or 30-day products.

- College Ventra Card This allows students to purchase the Campus Connection pass
- College Entitlement Ventra Transit Account If students already have a registered Ventra Transit Account, they can be configured to have an active "College" entitlement, which allows them to purchase the Campus Connection pass

You can provide your students with both of the above items by completing and mailing the School Order Form for Ventra Pace Campus Connection pass. (Order forms are located on the Ventra website at **ventrachicago.com**.)

**Note: Active CTA College/University U-Pass holders** do not need to apply for the college entitlement. College students who have an active CTA College U-Pass already have a college entitlement status in their Ventra Transit Account. As a result, they can purchase a Pace Campus Connection pass.

Even for those who don't wish to buy the *Campus Connection* pass, Pace advises students to register their Ventra Card on ventrachicago.com or by calling 1.877.NOW.VENTRA (1.877.669.8368). Card registration protects the student's transit value if their Card is reported lost or stolen and gives them access to convenient account management features online or over the phone.

Once students have registered their Ventra Cards and added value, they are ready to tap and board to ride Pace and the CTA.

**USING VENTRA** — Tips for your students:

- Add transit value to your Ventra Card Account at participating Ventra retailers, Ventra Vending Machines located at CTA rail stations, if registered at ventrachicago.com, and by calling 1.877.NOW.VENTRA. (You can find your nearest Ventra retailer at ventrachicago.com.)
- Once a Ventra Card Account has sufficient transit passes or value, simply tap your Ventra Card on the Ventra Card reader to board trains and buses.
- Register your Ventra Card on ventrachicago.com or by calling 1.877.NOW.VENTRA.
- If your Ventra Card is lost AND was registered, you may cancel it on the associated Pace College Ventra Card Account by calling 1.877.NOW.VENTRA. To get a replacement Pace College Ventra Card please contact your school administrator (\$2 replacement fee will apply).
- For more information, please refer to Ventra Terms of Use located at **ventrachicago.com**.
- To discuss additional options for your students to use and pay for transit service to your school, please contact Pace at <u>Passenger.Services@PaceBus.com</u>.