

Dear Ventra™ Military Service Pass holder,

This letter is to remind you that your Ventra Military Service Pass will expire on Tuesday, December 1, 2015. To ensure you can continue to ride free on the CTA without interruption, the CTA is holding several renewal events, which are listed below. **All Ventra Military Service Passes issued before August 1, 2015 need to be renewed.**

What to bring

You will need to bring the following three items when renewing your Ventra Military Service Pass:

- Current Ventra Military Service Pass,
- Valid state ID card, and
- **For active duty military personnel:** a valid Armed Forces ID card.
- **For disabled veterans:** an official letter from the United States Department of Veterans Affairs (USDVA) indicating service-connected disability compensation of 10% or greater; or indicating you are receiving military disability retirement pay in lieu of USDVA compensation at a rate of 10% or greater. Proof of compensation must be dated within the last 12 months.

At the renewal event, your photo will be taken and your new card will be issued on-site (pending eligibility and verification). If you have questions, please call 1.877.NOW.VENTRA (1.877.669.8368).

Renewal Events

October 6, 7, 14, 15	James R. Thompson Center
November 12	100 W. Randolph St.
9 a.m.– 4 p.m.	Auditorium — Concourse Level
	Chicago, IL 60601
October 12	Jesse Brown VA Medical Center
November 23	820 S. Damen Ave. Room 2446
9 a.m.– 4 p.m.	Chicago, IL 60612
December 2	CTA Headquarters
9 a.m.– 4 p.m.	567 West Lake St.
	2nd Floor, Rooms A, B and C
	Chicago, IL 60661

After December 2, 2015 Ventra Military Service Passes can only be renewed at the Ventra Service Center located on the 2nd Floor of CTA Headquarters, 567 West Lake St Chicago, IL 60661 (Monday through Friday 8 a.m.– 4:30 p.m.).

We thank you for your service.