

WELCOME TO THE VENTRA™ STUDENT FARE PROGRAM

Parent/Student

CTA and Pace have transitioned to Ventra, the easy way to pay your fare for trains and buses on CTA and Pace. Your new Ventra Card can be used as soon as you add transit value.

The CTA and Pace advise you to register your Ventra Card on ventrachicago.com or by calling 1.877.NOW.VENTRA (1.877.669.8368). Card registration protects your transit value if your Card is lost or stolen, gives you access to convenient account management features online or over the phone and additionally you'll receive important messages about student fares.

Once you have registered your Card and added value, you are ready to tap and board to ride the CTA or Pace.

HERE'S HOW IT WORKS:

- Register your Ventra Card on ventrachicago.com or by calling **1.877.NOW.VENTRA**.
 - For students under the age of 12, parents are highly encouraged to register the Ventra Card to ensure your child receives a reduced fare outside of the entitlement period (school hours). Otherwise, your child will be charged the full fare rate.
- Add transit value to your student's registered Card at ventrachicago.com, participating Ventra retailers, Ventra Vending Machines located at CTA rail stations, or by calling 1.877.NOW.VENTRA. You can find your nearest Ventra retailer at ventrachicago.com.
- The student simply taps their Ventra Card on the Ventra Card reader to board CTA trains and CTA and Pace buses.
- If your Student Ventra Card is lost AND was registered, you may cancel it on the associated Ventra Account by calling 1.877.NOW.VENTRA. To get a replacement Student Ventra Card, please re-fill out the Individual Order Form – Student Ventra Card and mail it with the payment (\$2 replacement fee will apply), or visit the Ventra Customer Service Center at 165 N. Jefferson St., Chicago, to replace your Card.
- At schools that issue cards, including Chicago Public Schools, students will need to see their school's administrator for assistance and to buy a new card. If the old card was registered, parents can call 1.877.NOW.VENTRA to have remaining value moved to the new card.
- If the student's school does not issue Ventra Student Cards, use the New/Replacement Student Ventra Card order form. The card will be mailed to the student's school for pickup. If you registered, be sure to fill out the section that asks for the student card's transit ID (you can log into ventrachicago.com or call to retrieve this number).