



HOW DO I USE THE NEW VENTRA APP TO ADD PASSES AND VALUE TO MY VENTRA CARD? (with Audio Descriptions)

TRANSCRIPT:

Screen animates with colorful triangles. Then, money and transit pass icons float down the screen and an animated train and bus zoom across the screen against a cityscape and drive into a phone.

Adding transit value and passes to your registered Ventra Card with your phone is easier than ever. Introducing the new Ventra app!

A screen pops with words "How to add transit value" and a person begins interacting with the new Ventra app on their phone for the following steps.

Once you've logged into the Ventra app with your Ventra username and password, to add transit value from the home screen tap "Add CTA/Pace fare." Then select "Add transit value," decide how much you wanna add and choose your payment method. Finally, tap "Go to checkout" to complete the purchase and you'll see that your value's been added.

A screen pops up with words "How to add passes" and a person begins interacting with the new Ventra app on their phone for the following steps.

To add a pass, from the home screen tap "Add CTA/Pace fare." And select "Add a transit pass." Pick your pass and choose your payment method. You'll see several payment options, like an existing credit card, transit value, pre-tax transit benefits, Apple Pay and Google Pay or split payment between two available payment options. Just select your payment method. Then, tap "Go to checkout" to complete your purchase. That's it! Your Ventra Card's loaded and you're on your way.

A phone with a Ventra app icon and transit logos comes on screen with the web address VentraChicago.com. The Ventra app is available to download at the App Store and Google Play for use on CTA, Metra and Pace.

The new Ventra app: A better way to travel around Chicagoland has arrived.