



HOW DO I BUY AND USE METRA MOBILE TICKETS WITH THE NEW VENTRA APP? (with Audio Descriptions)

TRANSCRIPT:

Screen animates with colorful triangles. Then, Metra ticket icons float down the screen and a Metra train zooms across the screen against a cityscape and drives into a phone.

Buying and using Metra mobile tickets right from your phone just got a whole lot easier. With the new Ventra app, you can launch tickets from the home screen and repurchase in a snap.

Then, a person begins interacting with the new Ventra app on their phone for the following steps.

Once logged into the Ventra app, tap "Buy Metra Tickets." Select your train line, where you're coming from, where you're headed to and what kind of ticket. Then tap "Go to Checkout" to decide how many you want and choose your payment method. You'll see several payment options, like an existing credit card, transit value, pre-tax transit benefits, Apple Pay and Google Pay or split payment between two available payment options. Just select your payment method, then tap "Purchase." And those preferences will be saved to make repurchasing Metra mobile tickets even easier!

Now the person is on a train and is interacting with the new Ventra app on their phone to show their ticket to the conductor.

To use your ticket, wait until you've boarded the train. Once on board, activate your ticket from the app home screen, then show the ticket to the conductor and tap to validate. You're all set!

A phone with the Ventra app icon and transit logos comes on screen with the web address VentraChicago.com. The Ventra app is available to download at the App Store and Google Play for use on Metra, CTA and Pace.

The new Ventra app: A better way to Metra has arrived.