

THREE THINGS YOU NEED TO ACTIVATE YOUR VENTRA CARD AFTER IT ARRIVES BY MAIL

1. Ventra Card Number

2. Ventra Access Code

- ***I am a Chicago Card Plus (CCP) or registered Chicago Card (CC) user, and I have already logged in to my Ventra Transit Account online:***
 - Log in to your Ventra Transit Account online using your username and password
 - Retrieve your Ventra Access Code located under “Account Settings”
- ***I am a CCP or registered CC user, and I have never logged in to my Ventra Transit Account online:***
 - Retrieve your username and temporary password from your email, which was sent from updates@ventrachicago.com
 - Set up your online credentials
 - Create your Ventra Access Code
- ***I ordered my Ventra Card online/by phone:***
 - Log in to your Ventra Transit Account online using your username and password
 - Retrieve your Ventra Access Code located under “Account Settings”

3. Call Activation Number: 888.824.8802*

- ***Have your Ventra Card number and your Ventra Access Code ready***



*Activation number for the gray general public Ventra Card