


	DO use this form if the student already had a Student Ventra Card but it was damaged, lost or stolen.
	DO NOT use this form if the student has never had a Student Ventra Card. Instead, use the <i>Summer School 2016 New Student Ventra Card Order Form</i> found at ventrachicago.com/students .
	DO NOT use this form if student attends a Chicago Public School or a school that issues Ventra Cards directly. (The school issues a card to the student, instead.) Call us at 877-669-8368 if you are unsure about whether your student's school issues cards directly.
	DO NOT use this form if student still has a Student Ventra Card from the previous term but needs to renew the Student Reduced Fare privileges. Instead, use the <i>Renew Student Reduced Fare Riding Privileges Form</i> found at ventrachicago.com/students .

ELIGIBILITY

The Student Ventra Card is available to full-time students aged 7-20 years old, which entitles cardholders to a reduced fare for trips taken on CTA and Pace Monday thru Friday between 5:30AM and 8:30PM during the current academic school session. Rides taken outside of these times will be charged full fare unless the student is under the age of 12 and a parent or guardian has taken the action to qualify for the Student/Child fare.* For a breakdown of the reduced fares offered by CTA and Pace, visit ventrachicago.com/students.

**In order for children under the age of 12 to qualify for a Reduced Fare on CTA outside of the student fare eligibility period, (instead of just Monday thru Friday between 5:30AM and 8:30PM), a parent or guardian must visit the Ventra Service Center with a copy of the child's birth certificate. The Service Center is open Monday thru Friday from 8:00AM to 4:30PM and is located at 567 W Lake Street (2nd Floor) Chicago 60661.*

SUBMITTING YOUR REPLACEMENT ORDER

1. Fill out the following form on Page 2 completely and accurately. Incomplete/incorrect forms can result in a delay and potential rejection of the order.
2. Include a \$2.00 Personal or Cashier's Check, or Money Order, made payable to the Chicago Transit Authority.
3. Mail the completed form and payment to the address listed at the bottom of Page 2. If you provided your email address on the form, you will receive a confirmation email when we receive your order.
4. Student Ventra Cards will be mailed directly to the student's school. If after 7-10 business days the school has not received the card, give us a call at **877-669-8368**.

IMPORTANT TO KNOW

The card you receive for Summer School 2016 will only have Student Reduced Fare riding privileges through 8/26/16. After this date, rides taken using this card will be Full Fare. You must renew your privileges in the fall for every new school year (and again in the late spring if you are attending summer school) using the *Renew Student Reduced Fare Riding Privileges Form* found at ventrachicago.com/students.

Student Ventra Cards are not automatically registered. Registering your card is optional but has many benefits including:

- protection of your transit value if your Card is lost or stolen;
- access to convenient account management features online or via the Ventra App; and
- e-mail notifications with important messages about your account.

Register at www.ventrachicago.com or by calling 877-669-8368. If you already have a Ventra web account, simply log in and click on Register a Ventra Card. By following this process, you can add new cards to your existing account without having to create a separate online account. It does not matter whether you register the card to the student or parent.



Order a REPLACEMENT Student Ventra Card for SUMMER SCHOOL 2016

STUDENT (CARDHOLDER) INFORMATION

Cards must be sent to the student's school. *They cannot be sent to the student's residence.*

Student cards are not automatically registered. You can register at ventrachicago.com or by calling 877-669-8368. If the lost/stolen card was registered, your balance is protected and will be available on the replacement card.

FIRST NAME _____ MIDDLE INITIAL _____ LAST NAME _____

ADDRESS _____ APT./SUITE _____

CITY _____ ZIP _____ DATE OF BIRTH ____/____/____

FULL CARD NUMBER OR TRANSIT ID OF THE OLD CARD (WE ONLY NEED ONE OR THE OTHER – NOT BOTH)

If you need help finding either of these numbers, please give us a call at **877-669-8368** and be prepared to provide the student's name and the approximate date that you ordered and/or received the card you are attempting to replace.

Transit Account ID:

1	1	0	0																
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Card Number:

6	3	7	0																
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PARENT OR LEGAL GUARDIAN INFORMATION

FIRST NAME _____ MIDDLE INITIAL _____

LAST NAME _____

PRIMARY PHONE: (____) _____ EMAIL: _____

Providing your phone and/or email address is important. It allows us contact you if there are any problems with your order and send you important updates about the student fare program.

SHIPPING INFORMATION

The following information is required. Cards must be sent to the student's school. They cannot be sent to the student's residence.

SCHOOL NAME: _____

SCHOOL ADDRESS: _____

Provide the entire address including city, state, and zip to help ensure successful delivery.

HOMEROOM TEACHER NAME & ROOM #: _____

The card will be sent to this person's attention at the school.

FORWARD ORDER AND PAYMENT TO:

Ventra Services Attn: Student Ventra
P.O. Box 8291 Chicago, IL 60680

PAYMENT METHOD:

Make \$2.00 Personal or Cashier's Check or Money
Order Payable to: **Chicago Transit Authority**

Your replacement Student Ventra Card will be shipped within 7-10 business days of receipt of a completed order and payment.